

**J. Sargeant Reynolds Community College
Course Content Summary**

Course Prefix and Number: HLT 101

Credits: 1

Course Title: Introduction to the Role of Pharmacy Technician

Course Description: Provides an overview of pharmacy practice, drug classifications and generic substitutions, and the role and responsibility of a pharmacy technician professional. Focuses on the essentials required for excelling in the pharmacy technician role. Lecture 1 hour per week.

General Course Purpose: This course is designed to provide an introduction to the

Course Prerequisites and Co-requisites:

None

Student Learning Outcomes:

Upon completing the course, the student will be able to

- a. Describe the role and practice of the pharmacy technician within the U.S. health care system;
- b. List and compare the various pharmacy employment environments;
- c. Delineate the roles and duties between pharmacy technicians and pharmacists;
- d. Identify and evaluate personal customer service skills and develop a plan for job